

January 2, 2007

Tim Jubach
Jubach Log Homes
25368 Creola Hue Rd
Creola, Ohio 45622

Dear Tim,

We cannot begin to thank you enough for helping us to make our dream of a log home become a reality. When we met you 4 months ago, never in our wildest thoughts could we have imagined that we would be all nestled into our wonderful cabin in the woods for the New Year. You and your team made our dream possible and we cannot put into words the feelings that we have, but certainly would like to try!

When we first met you in September, we had no doubts that you and your team were capable of building our dream log cabin. Your professionalism and knowledge spoke for themselves. But what really sold us on the idea of working with you was your personal touch. The time you took to meet with us, talk with us, share ideas with us, along with your patience, really is what it was all about.

We also feel it is important to mention how truly wonderful we feel your team is. Starting with Chris, Timmy and Sarah. How proud you must be! All 3 have been so helpful to us throughout to process. Both Chris and Timmy always stopped to talk to us and walk us through the building states while we were there to visit and take it all in. They are both such talented individuals and we have truly enjoyed the time spent with them. Sarah has been a godsend too! She has been so accommodating and truly valuable to us as we tried to piece together the interior! What a wonderful family you have and we feel so fortunate to have had the opportunity to have worked with them.

Additionally, we want to make sure we express to you how truly wonderful your entire team is. Through each part of the building phase, we have had the opportunity to meet most everyone who was involved and what a talented group of people you have working with you! We would however, like to make a distinct mention of 2 brilliant individuals: Jon Day and John Lindinger. Jon Day is a man of all trades with many talents. His willingness to go over and above cannot go unmentioned and we are truly grateful for all he has done to make our log home warm and inviting. John Lindinger is truly an artist of his profession. His work on the landscaping has made the first impression of our home a memorable impression for all! There isn't one guest that we have had that hasn't mentioned the beauty of the landscape. Additionally, he has been very insightful about the surrounding area and was always willing to stop and share some helpful hints as we were getting settled.

Tim, it goes without saying that we could not be happier with our new home. The entire process has been exhilarating and we will cherish all the memories. The process from beginning to end has been wonderful, and we have you to thank for that. You have opened up the door to a whole new world for us and no words can truly express our gratitude to you. Most importantly, though, are the friendships that have come through the whole process. We hope to keep the ties knotted even though the work is done!

Warmest regards,
Terese and Tom Houle